



cares
northwest

Protecting children, healing lives.



2025 Impact Report
APRIL 2026



Dear friends,

In 2025, we worked to meet the growing needs of our patient families and our community in new and innovative ways.

We spent most of the year turning our planned Washington County clinic from a design concept into brick-and-mortar reality. Construction was completed in mid-December, with




furniture and equipment installation shortly after. Our team then began working with our new on-site partners, improving our collaboration and leveraging our proximity to each other for the benefit of our patients.

We also enhanced our services, including adding new roles. Thanks to a multiyear grant from the State of Oregon, we launched new supports for families of children struggling with problematic sexual behavior, including a dedicated family navigator position to assist with case management and more training in treatment modalities to help children create long-term behavioral changes.

In our prevention work, we also released new educational tools designed specifically for parents and caregivers, including youth safety seminars and a violence prevention activity workbook for kids and their grownups to do together.

To the delight of patients and staff alike, we also added the newest and most popular member of our Family Support Team, facility dog Carrie, who brings comfort and reassurance to everyone she meets.

Lastly, recognizing families' growing needs apart from their abuse concerns, our team expanded how we meet them where they are:

-  **With families experiencing transportation barriers at more than twice the rate of previous years, we expanded our access to taxis, rideshare services, and gas cards.**
-  **For anxious families whose immigration status is undocumented or at-risk, we sought out more resources and clear information.**
-  **With the reduction in SNAP benefits and other supports, our team hosted food drives for our patients and the community as a whole.**

We are grateful for your continued support, especially during this time of heightened uncertainty. As a caring partner and donor, you help create certainty and safety for the families we serve. Thank you for being part of this important work.

Sincerely,

Jenny Gilmore-Robinson
Executive Director, CARES Northwest

A new clinic, improved access and more connections in Washington County

Families in Washington County now have a centralized resource for social services in the new Family Peace Center. It is the first facility of its kind in Oregon to provide services for survivors of child abuse, domestic violence and sexual assault in one location.

MAKING A DIFFERENCE

Over half of CARES Northwest patients come from Washington County, but transportation and other barriers made it difficult for them to receive services in our North Portland clinic. A pilot clinic in Beaverton helped, but it was too small to address the growing needs of the community. The new location brings care closer to home for these families and eases coordination with other service providers.

- The new clinic has enough space for us to double our child abuse evaluation appointments and triple the amount of trauma-informed counseling we can provide in Washington County, with room to grow.
- CARES Northwest is among 22 violence prevention, victim services and social service organizations operating at the center. This means we can connect our patients to other resources with a walk down the hall and a warm handoff.

DESIGNED WITH CARE

Our new, state-of-the-art clinic is 10,000 square feet, and the needs of families and children were kept in mind while designing every inch.

- Soothing colors create a calm atmosphere throughout the space.
- Curved corners and wide hallways allow for improved visibility and ability to maintain personal space, contributing to the patients' comfort and feelings of safety.
- Multiple windows let in daylight and offer tree-line views of the neighborhood.
- Thanks to generous in-kind furniture donations from Nike and the Clackamas County Circuit Court, we were able to keep our costs much lower.



Front entry, facing reception



Therapy waiting room



This is the first co-located facility for addressing both child abuse and domestic violence in the state and one of only a handful in the entire nation!

WHAT STAFF ARE SAYING

The peaceful atmosphere and calming views in the new clinic benefit everyone who uses the space. Here are some initial reactions from the staff on their first tour.

**“It’s a breath of fresh air up here!
The view alone is self-care.”**

“I can’t wait to see kids’ faces here.”

**“Kids who have just talked about the
hardest thing in their life and then they
see this...that’s peace.”**

Additional Family Peace Center Partners include the Domestic Violence Resource Center, Sexual Assault Resource Center, Providence Forensic Nursing, Safety Compass, Community Action, Abuse Recovery Ministry Services, Family SkillBuilders, and Adelante Mujeres.

THANK YOU

We are honored to have the support of donors to make the vision of this clinic a reality. These donors made gifts of \$1,000 or more to the project.

Anonymous
Amy and Adrian Carbajal
Clark Foundation
The Eccles Coit Family Foundation
Frank and Mary Gill Foundation
Megan Gill
Henry L. Hillman, Jr. Foundation
Bronwyn and Tyler Houston
Jackson Foundation
JTMF Foundation
Heather and Jeffrey Martin
Unitus Community Credit Union

Donations are still being accepted for ongoing needs.



Play area - ready to welcome children and families



Staff ribbon-cutting opening day, February 3rd, 2026



Protecting children, healing lives.

Kaiser Permanente
OHSU Doernbecher Children's Hospital
Providence Children's Health
Randall Children's Hospital at Legacy Emanuel

2800 N. Vancouver Avenue
Suite #201
Portland, OR 97227

By the numbers

ASSESSING CASES OF ABUSE



3,434
CALLS CONCERNING A CHILD'S WELFARE



1,342
MEDICAL EXAMS



1,173
EMERGENCY DEPARTMENT CONSULTATIONS



188
INPATIENT CONSULTATIONS



191
EVALUATIONS SERVED BY INTERPRETERS IN 11 LANGUAGES



1,259
FORENSIC INTERVIEWS

TOTAL CHILDREN SERVED: 3,454

COMMUNITY CONNECTIONS



850
VOLUNTEER HOURS



940
QUILTS DONATED



141
FOOD AND CLOTHING BAGS DISTRIBUTED

STOPPING ABUSE BEFORE IT STARTS



27
PREVENTION PRESENTATIONS DELIVERED



465
PARENTS, TEACHERS AND YOUTH-SERVING PROFESSIONALS TRAINED

HELPING CHILDREN AND FAMILIES HEAL



1,857
TRAUMA FOCUSED THERAPY SESSIONS



1,352
FAMILIES RECEIVED ONGOING SUPPORT AFTER COMPLETING TREATMENT

SUPPORTING JUSTICE



210
RECORDS SUBPOENAS



647
SUBPOENAS TO TESTIFY

Have questions or want to make a gift?

Contact Kyle Harris, Senior Associate Director of Development
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CARES Northwest is supported by gifts to Randall Children's Hospital Foundation.

